

SureStreamTV

for **M10**

Quick Start Guide

LOCALTEL
COMMUNICATIONS

For additional help, feel free to call
one of our friendly technicians

Chelan/Douglas County

888-5700

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707-5700

East Wenatchee Office
888-8888

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SureStream for M10 – Quick Start Guide

| Features |

Restart TV – Restart **live** content on any channel to the beginning

Catch Up – Watch content that aired five (5) days prior

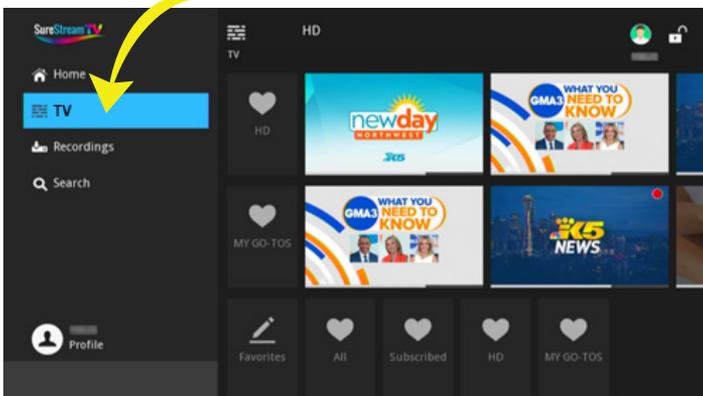
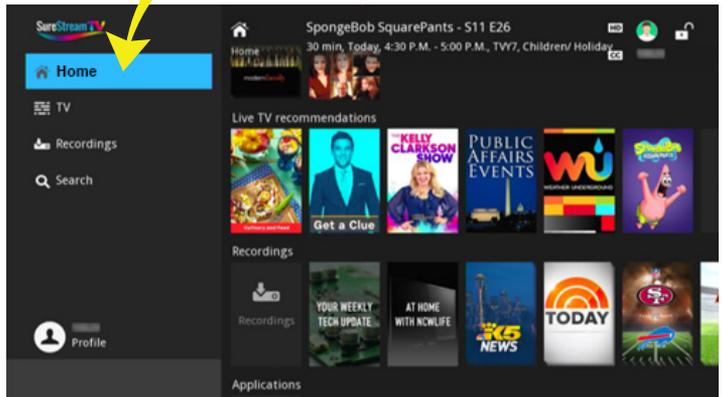
Network DVR (paid add-on) – Save all recorded content to the cloud. Saved content expires after 60 days

Pause Live TV – Ability to pause live TV. Rewind and fast forward through paused live TV to catch back up to live TV

Search – Ability to search by title, cast member and genre

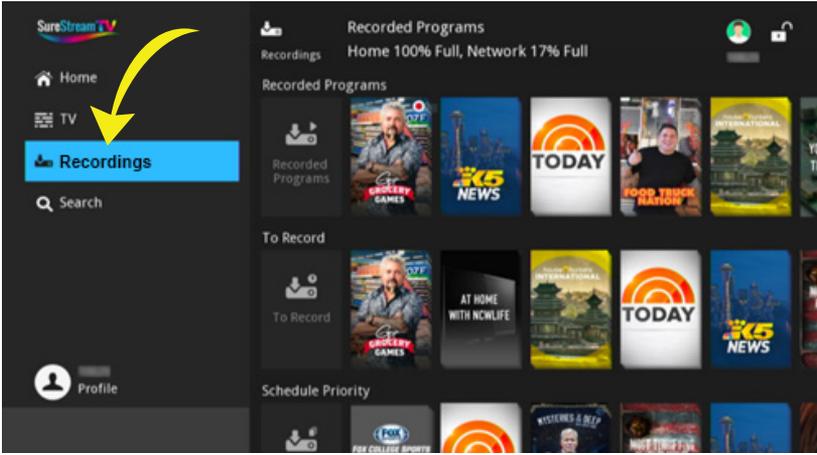
Content Posters – Easily identify, view and navigate content based on posters

The **Home** menu can be accessed by pressing **MENU** on the remote. From here you can view suggested **Live TV recommendations**, easily access **Recordings** (Network DVR required), view **Most Watched on TV** content suggestions and access custom created channel lists via **Favorites**.

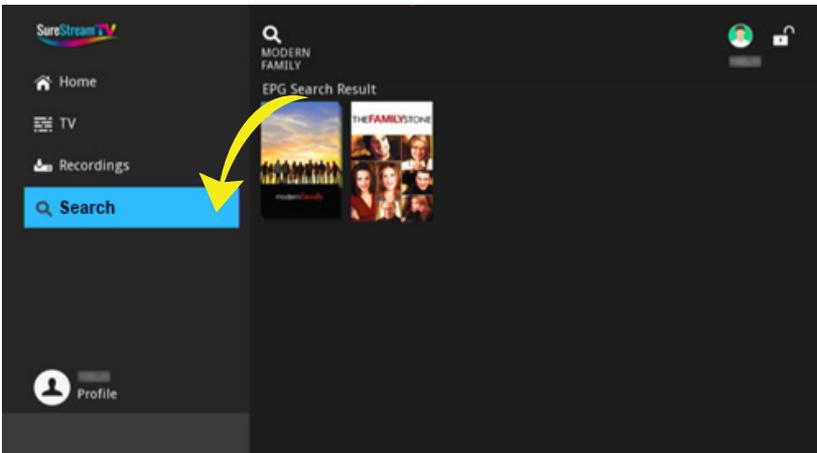


From the **TV** menu you may create, edit and delete a custom favorite channels list. It also displays posters for currently airing content based on all guide filtering lists for easy and quick content viewing.

SureStream for M10 – Quick Start Guide



Quickly access your recorded content (Network DVR required) and scheduled programming to be recorded via the **Recordings** menu. This menu can also be quickly accessed by pressing the **C** button on the provided Set Top Box remote.



The **Search** menu allows you to search for programming based on title, cast member and genre. The search menu can also be quickly accessed by pressing the **A** button on the Set Top Box remote.

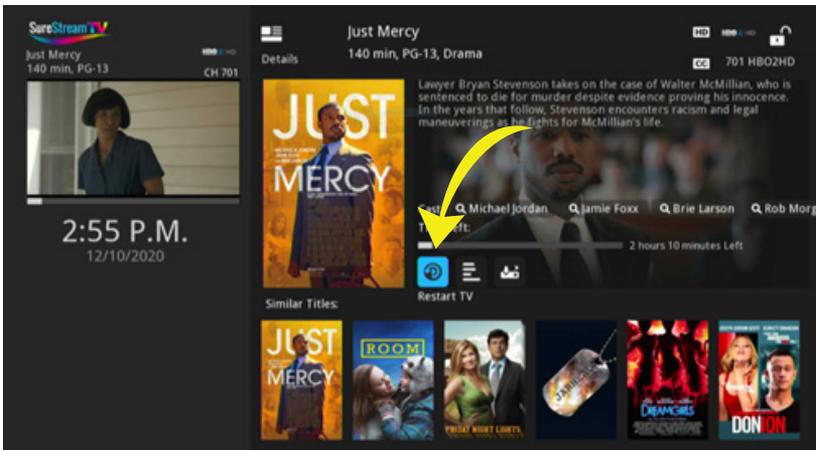
| Guide |

The **Guide** can be summoned via the **GUIDE** button on the remote. It displays live, future (+13 days) and past (-5 days) programming. Available past programming may be watched via Catch Up. The  symbol denotes new content for easily identifying what and when to watch and/or record. Quickly and easily record (Network DVR required) live and future programming from within the guide by pressing the **REC** button on the remote.



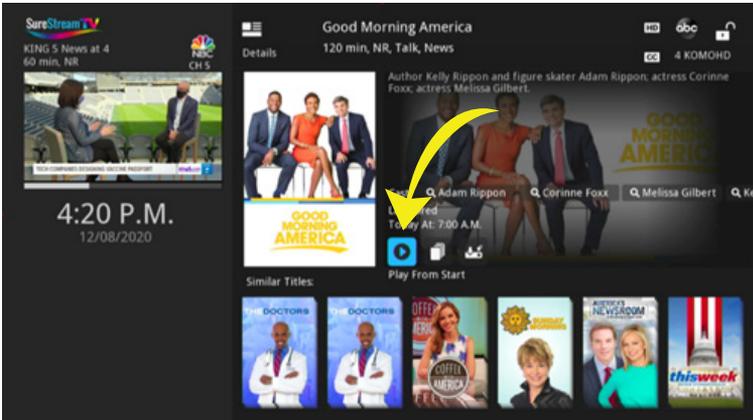
| Restart TV |

Live content may be restarted to the beginning at any time by pressing the OK remote button, selecting the Restart TV  icon and pressing the OK remote button or from within the guide by selecting the live programming and pressing the PLAY remote button.

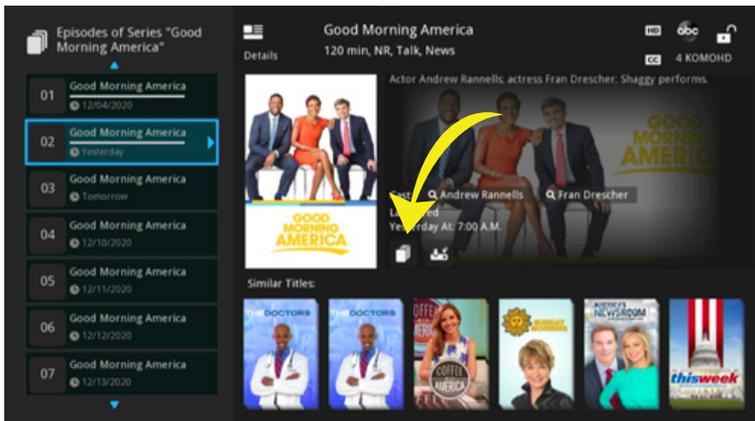


| Catch Up |

Catch Up gives the viewer the ability to watch missed or past (five [5] days prior) programming. Look for Catch Up content by either navigating the guide to previous dates or by using the search function if looking for something specific that has already aired.

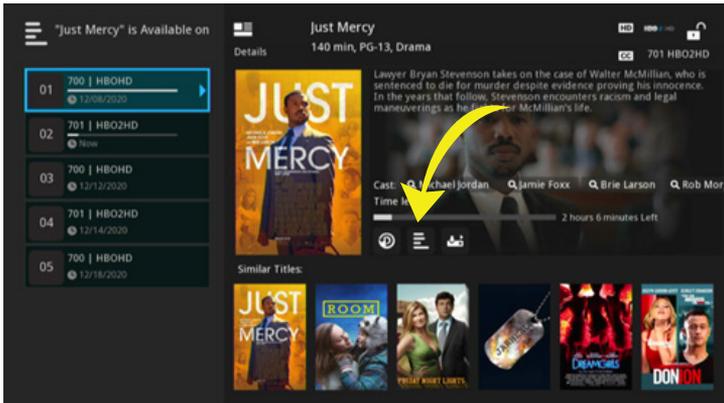


Once Catch Up programming has been selected for playback, you may begin playing the content from the beginning via **Play From Start**  or resume programming from via **Resume** . To exit Catch Up programming, press either the **STOP** or **EXIT** buttons on the remote.



TV show episodes are grouped by seasons and can be easily found by selecting the **Show Episodes**  icon and pressing the **OK** remote button. This feature displays same title programming available for immediate viewing via Catch Up and live TV, while also displaying any upcoming episodic programming which can be marked for recording.

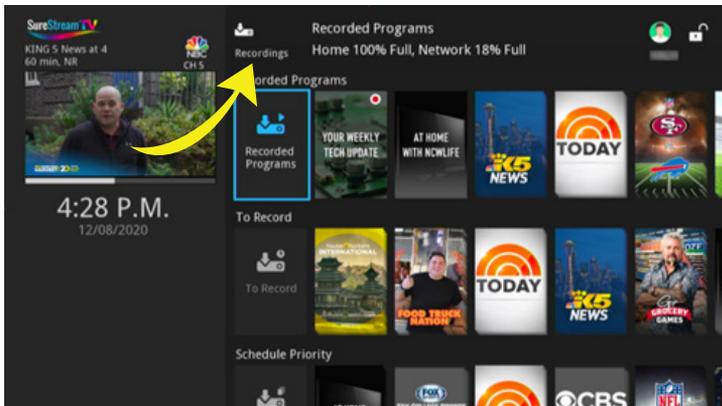
| Catch Up (continued) |



Show Sources  displays other channels the movie title is available for immediate viewing via Catch Up and live TV, while also displaying any upcoming programming which can be marked for recording.

| Recordings | *Network DVR required

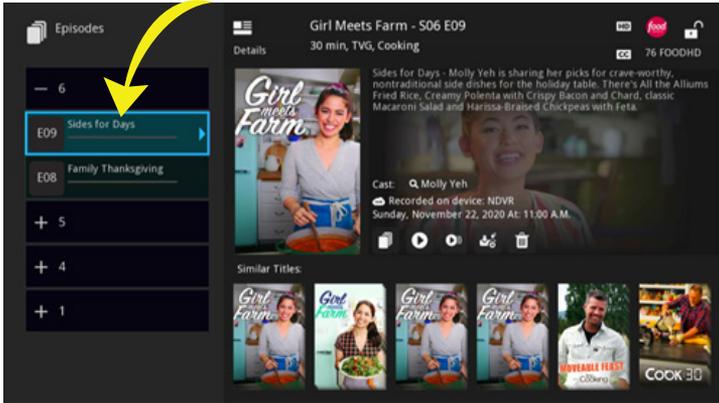
Network DVR gives customers the ability to record to the “cloud” and watch programming anytime¹ without requiring local DVR hardware. Recordings are synchronized across every Set Top Box assigned to a customer and if a Set Top Box is ever replaced recordings will not be lost. Start watching on one TV and continue watching on another! Programming posters makes it easy to view, navigate and manage recorded content via the **Recorded Programs** menu. View upcoming scheduled recordings and edit recording rules in the **To Record** menu. Network DVR usage quota is located on the top of the screen under “Network _ % Full” for quick reference.



¹ Recorded content will be stored for sixty (60) days and will be automatically deleted following the sixty (60) day viewing grace period.

| Recordings (continued) |

TV series recordings are neatly grouped and organized by season and episode number for a streamlined and enhanced playback experience. Watch a single recording or play all recordings with a single push of a button and easily manage recordings by deleting single or all recordings, edit or cancel series recording rules all within one convenient spot.



Episodes are categorized, sorted and nested within their respective seasons for a streamlined viewing experience.

Recording Menu Icon Quick Reference –



Show/Hide Episodes – toggle between showing/hiding categorized recorded content by seasons/episodes



Play/Resume Recording – play or resume recorded content



Play All Recordings – play all recorded episodes within selected season



Edit Series Recording – edit series recording rule



Cancel Series Recording – cancel series recording rule



Delete Season * Recordings – delete all episodes contained within the season



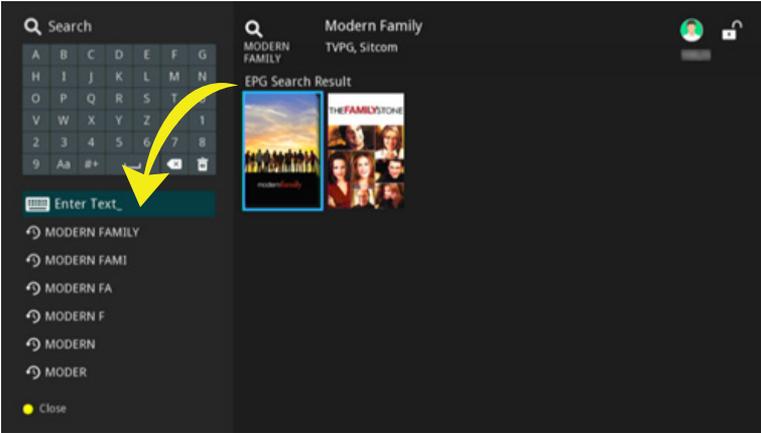
Delete All – delete all recordings



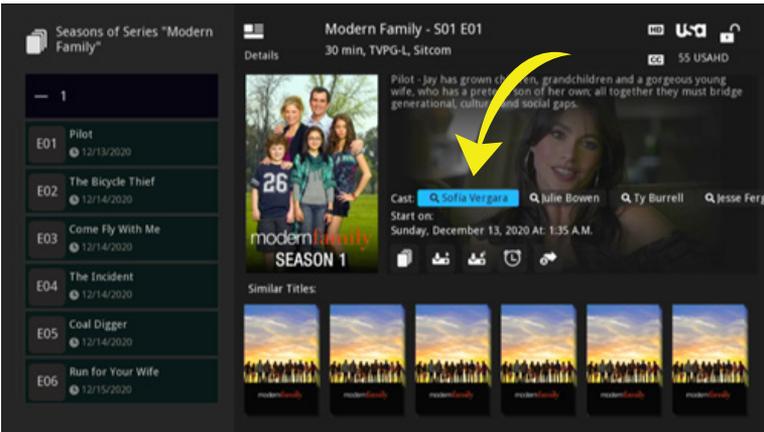
Delete Recording – delete selected single recording

| Search |

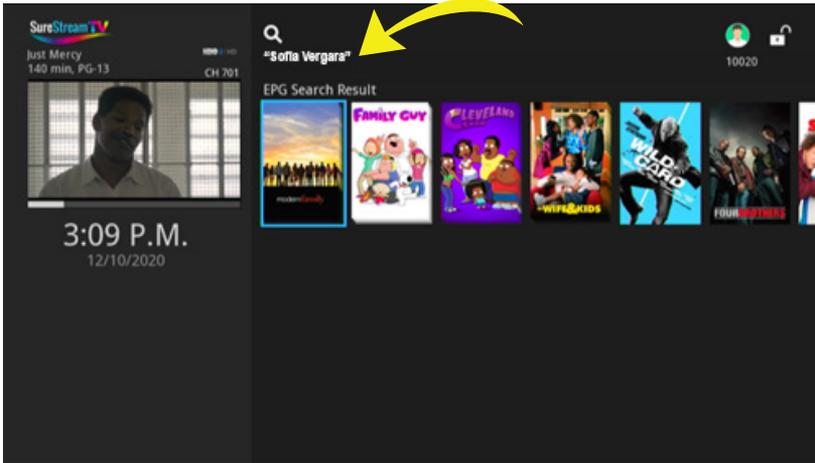
The enhanced search engine gives users the ability to quickly and easily search by TV show, movie titles, cast members, or genre for any programming listed in the guide such as Catch Up, live TV and future programming. A programs Info menu also displays cast members and are searchable from within that menu. Select a cast member and press the Set Top Box remote **OK** button to display any content listing the searched cast member. The **Search** function can be quickly accessed from the **Home** screen or summoned from the Set Top Box remote by pressing the  button.



Searching for specific programming has never been easier. Search and browse for new content by title, cast member or genre using the on-screen keyboard.



Within the programming Info page, select any cast member and press **OK** on the Set Top Box remote to quickly display cast member search results found within the programming guide.



Sample programming found containing search results for cast member *Sofia Vergara*. Discover old and new content with this exciting feature.

**Have questions or need assistance?
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Enjoy **FREE** Mobile TV!*

on up to 3 Devices with ANY LocalTel TV Service

Did you know?

Your account is credited with three (3) free device licenses to be assigned to any supported¹ mobile or stationary devices for live TV viewing on the go!² Additional device licenses are available for a monthly fee upon request.

Once you sign up for LocalTel TV Service, place an order to get credentials and instructions for the Mobility app, download the “**Localtel SureStream for M10**” App from your app store to your smartphone or tablet, enter your unique LocalTel customer credentials and start watching!

*(*Must have LocalTel TV Service, Use on up to 3 Devices FREE, \$10.00 for each additional Device, Data charges may apply, not all channels available)*

Already have LocalTel TV Service? Call and place your order today!

¹ Apple iOS mobile devices, Google Android mobile devices, Android TV/Google TV supported stationary devices, Amazon FireTV supported stationary devices.

² Using while on cellular provider’s network could result in data overage charges. All usage will be billed according to your cellular provider data plan.



Take your TV with You!
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The logo for LOCALTEL COMMUNICATIONS. The word "LOCAL" is in a dark green, sans-serif font. The word "TEL" is in a dark red, sans-serif font. A stylized Wi-Fi symbol is integrated into the letter "L" of "TEL". Below "LOCALTEL" is the word "COMMUNICATIONS" in a smaller, dark red, sans-serif font.

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