

SureStreamTV



INSTRUCTION MANUAL

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What is SureStreamTV?

SureStreamTV is the latest in home entertainment technology. SureStreamTV offers the same lineup, channel packages, and even channel numbers that you know and love on our current TV services but adds never before seen features putting you in control of your TV experience!

DVR RECORDING OPTIONS

Network DVR: A DVR with a hard drive is not required to record programs when using our network DVR and recordings can be played on any box in the home. The Network DVR only saves a recording for 30 days, but you can use the feature in combination with a traditional DVR with a hard drive so you can save the shows you want for a longer period of time. You will not be able to choose between DVRs. All items will record to the "In-home" DVR if applicable. The recordings will overflow to the Network DVR when the in-home DVR is full, or both tuners on the in-home DVR are in use.

Recording a live program:



- Press the **GUIDE** button on the remote.
- Select the **PROGRAM** you want to record.
- Press the **RECORD** button
 - () Red dot will appear next to the program being recorded.

Scheduling a single show recording:

- Press the **GUIDE** button on the remote.
- Select the **PROGRAM** you want to record, then press **OK**.
- Select **RECORD PROGRAM** from the list of options that appears, then press **OK**.
 - The options will then close and the () Red Record Icon will appear next to the program.

Scheduling a Series recording:

- Press the GUIDE button on the remote
- Select the **PROGRAM** you want to record, then press **OK**.
- Select **RECORD SERIES** from the list of options that appear, then press **OK**.
- Another list of options will appear. Use the UP or DOWN arrows to scroll between the options.
 Press OK to select the option that you want to use.
- When you have made the changes to the settings you want, arrow down to the **OK**, then press **OK**. The series recording is now scheduled.

Recording instructions continues next page.

OK



Recording instructions continued...

Viewing a Recorded Program:

Press the **DVR LIST** button on the remote. Select **RECORDINGS**.



Press the **RIGHT ARROW** to move to the pane showing all recorded programs. Use the **UP and DOWN** arrows to **HIGHLIGHT THE PROGRAM** you want to play and then press **OK**.

RESTART TV Our Favorite Feature!

Restart allows you to go back to the beginning of a live program regardless of how far into the program it is. As long as the guide hasn't moved to the next time slot, you can use the restart feature to go all the way back to the beginning. How often have you turned on the TV in the middle of a show or event that you wanted to see? This feature eliminates that frustration by allowing you to go back in TV time and watch your show from the start.

How to use Restart:

- Press the Guide button on the remote and choose the channel with the program you wish to restart and then press **OK**.
- Once you are on the channel, press OK a second time. A window will appear on the screen.
- Choose the top window option that says **Restart TV**.
- Your program will play from the beginning.

Please call Technical Support at 509-707-5700 if you need assistance with these features! Hours: 6am to Midnight, 7 days per week.





CATCH UP TV

This exciting feature gives you the ability to go backwards in the guide and watch a program that aired in the last 3 days, even if you didn't record it. Did you miss the premier of your favorite show? SureStreamTV has you covered. This feature is not available on all channels. Available channels are marked with an * on the guide.

How to use Catch Up from the Guide:

• Press the **GUIDE** button on the remote.

(Channels that allow the Catch Up Feature will have an asterisk \star next to the channel name in the guide.)

- Use the **BACK ARROW** to move back in the guide to find the program you wish to watch. The guide will allow you to go back 3 full days.
- Press **OK**. A window will appear on the screen.
- Choose the option **WATCH NOW**. Your program will begin playing.

How to use Catch Up from the TV Application:

- Press the **MENU** button on the remote.
- Choose the CATCH UP application/option.
- Use the UP or DOWN arrows to select the options By Channel, By Show or By Date; whichever you prefer, then press.
- The top level for the selected browse method appears.
- Use the to select the desired range and then use the **UP or DOWN** arrows to scroll through the program options.
- When you have found the **PROGRAM** you wish to watch, press **OK**. Your program will begin playing.

Please call Technical Support at

509-707-5700

if you need assistance with these features!

Hours: 6am to Midnight, 7 days per week.



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1 Remote Control Basics

ADB Potenza Remote Control Layout

Device Selection		POWER
Send commands	AUD OVD AUX	Turn a selected
to TV, audio, DVD,		device on oroff
auxiliary device or	CU SETUS	Playback Controls
set top box	P DYR	Control playback of
RCU SETUP	5 4	DVD or DVR
Setup remote		RECORD
DVRLIST		Begin DVR recording
Display recordings		INFO
MENU		Display the Infobar
Displays Menubar	HERU A HIV	OK
Arrow Keys		Enter a choice you
Move the highlight in	< OK ►	have made
menu screens		EXIT
GUIDE		Close any screen
Displays the Guide	CUIDE	and return to TV
DAY-/DAY+	DAY DAY	PG + / -
Jumps the Guide 12		Jump the Guide 1
hours ahead or back		page up or down
Function Keys		CH +/-
Reserved for future use	+ +	Change the channel
VOL + / -	VOL CH	VoD
Adjust volume		Reserved for future use
MUTE	MY MEDIA	LAST
Turn sound on or off	NUTE NETWORK LAST	Return to previous
Number Pad	1 _ 2.0c _ 3.def	channel
Enterachannel		CC
number or PIN	4 ghi 5 jki 6 mno	Turn closed captions
INPUT	7 pgrs 8 tuv 9 wxyz	on or off
Change input on device		Additional Keys
PHONE		Reserved for future use
Display Caller ID Log		
	TY/HDEO	
	INPUT PHONE WWW SAP	
		1

1 Remote Control Basics

Turn Your Set Top Box or TV On or Off

Potenza Remote

The device selection keys tell your remote whether you want to control your set top box or your television.

To turn your TV on or off, press the TV key then the POWER key.

To turn your set top box on or off, press the STB key and then the POWER key.

If pressing POWER turned the wrong device on or off, press the POWER key again, press the appropriate device selection key (TV, AUD, DVD, AUX or STB) and press POWER once more.

Note: It is not necessary to turn your set top box off.

Note: Your remote control must have the remote code programmed in before it can send the correct signals for your TV. If the list of TV brand codes was not included in your installation pack, please contact customer service.

Change Channels

The CH+/- key will change channels up or down one at a time.

The Number Pad can be used to directly enter a channel number.

The Guide key will display the on-screen Guide so you can find a program you like. If the program is on now, you tune to the channel showing it. If not, you can set a scheduled event to remind you when it does come on. If your set top box supports recording, you can schedule a recording for the program.

For more information on the on-screen Guide, see section **5 Guide**.

For more information on setting Reminders, Autotunes and Recordings, see Setting a Reminder, Autotune or Recording in section 6 Guide - Alerts & Recording.

Adjust Volume

The VOL+/- key will adjust the volume gradually.

1 Remote Control Basics

The MUTE key will toggle the sound on and off.

System Keys

There are a number of keys on your remote that display different features of your service.

MENU displays the Menubar when in cable [STB] mode, and in [TV] mode you will see your TV's menu. The Menubar provides quick access to every feature supported by your service.

For more information about the Menubar, see section 4 Menubar.

INFO displays the Infobar, a feature that lets you see information on what you're watching, what's coming on next, and what's on other channels.

For more information on the Infobar, see section 3 Infobar.

EXIT causes your set top box to exit whatever screen you are seeing and return you to normal TV viewing. If you ever get lost on a screen, it is always safe to press EXIT and then start over.

2 How To Use This Book

Layout

Instructions are paired with screen shots to illustrate the process and provide confirmation of what you should see on your TV.

Section headings and on-screen text, such as screen titles, messages and options are shown in Deep Blue Bold Type.

Keys on the remote control are represented by a graphic of that key, or Red Bold Type when a graphic cannot be shown.

Color-codes & Icons

Program listings may display icons based on settings for a particular program.



*Record and Series Record only appear if your set top box supports recording.

All menubar icons and explanations are in 4 Menubar.

3 Infobar



Introducing The Infobar

The Infobar is a quick way of finding information about the show you are watching, what comes on later, and what is on other channels.

Go To The Infobar

There are three ways to make the basic Infobar appear.

Press INFO on your remote control.

Press the Up or Down Arrow Keys on your remote control.

The basic Infobar will also appear any time you change channels.

Once the Infobar is active, press INFO again to display the detailed Infobar. It adds information on directors, actors and the name of the next program.



3 Infobar



1 Channel Name and Number

The name and number of the channel currently listed in the Infobar.

- 2 Current Time
- 3 Favorite List Currently In Use
- 4 Program Name
- 5 Program Start Time, End Time and Rating

Includes original release date in Detailed View.

- 6 Program Synopsis
- 7 Additional Program Details

This area will indicate details such as if this program is Live TV, Recorded using DVR, or Blocked. If Dolby Digital audio or Secondary Audio Program are available, it will also be shown here. Finally, an HDTV program will be indicated here.

- 8 Director and Actor Information
- 9 Coming Up Next

The start time and title of the next program to be shown on the channel currently listed in the InfoBar.

3 Infobar

Using the Infobar

Step 1: Go To The Infobar

Press INFO, the Up or Down Arrow Keys, or change channels.



Step 2a: See What's On Other Channels

Press the Up or Down Arrow Keys to scroll the Infobar through what is showing on other channels without actually changing channels.

If you find something you would rather watch on another channel, press OK to tune to that channel.



Step 2b: See What's On Later

Press the Right Arrow Key to scroll ahead to upcoming programs for the channel listed on the Infobar.

Press OK while viewing info on a future program to bring up these options.



Press the Left Arrow Key to scroll back to the current channel listing. To exit the Infobar completely, press Exit on your remote.

Note: Recording options will not be available if your set top box doesn't support those features.

4 Menubar

Image: Note of the im

Introducing the Menubar

The Menubar is a quick and easy way to access any feature of your service.

Go To the Menubar

To display the Menubar, press MENU on your remote control. Press the Up/Down Keys on your remote control to move the highlight through the menu. Press Menu again to exit or press Exit on your remote control.

Understanding the Menubar

Guide

Guide will bring up the program guide. For information on the Guide, please see section **5 Guide**. To record or edit a recording, please see section **6 Guide - Alerts & Record**.

DVR

DVR allows you to watch existing recordings, access a list of scheduled recordings, and edit and sort both. You can also create a recording (Schedule Event) and prioritize conflicting series recordings. For information on DVR, see section 8 DVR

My Library

My Library provides quick access to previously purchased programs, Reminders you have scheduled, messages regarding your service, and Caller ID history. For more information on My Library, see section **10 My Library**.

4 Menubar

Settings

Settings offers access to creating parental controls and setting blocked channels, determining how things appear on the screen (such as TV caller ID), and creating, editing and deleting user accounts. For information on Settings, see section **11 Settings**.

Favorites

Favorites allows you to choose, edit, create or delete a favorite channel list. For information on Favorites, see section **13 Favorites**.

Search

Search allows you to search program listings or Video on Demand rentals by title or key words. For information on Search, see section **14 Search**.

Sign Out

Sign Out allows you to sign out of the current user account. This only appears if you are using the Enable Login option under Settings/ Preferences, have multiple user accounts, and have signed in with a user name and password. For information on user accounts, see User Settings in section 11 Settings.



Introducing the Guide

The Guide is the place to quickly find out what's on now and what's playing later. You can set Reminders or Recordings for upcoming programs in the Guide.

Go To the Guide

There are two ways to go to the on-screen Guide. Press GUIDE or Press MENU, scroll to the Guide icon, and press OK.

Getting Around the Guide

To navigate the on-screen Guide...

- Move to a channel by entering the channel with the Number Pad (0-9).
- Use the Arrow Keys on the remote to move the highlight through the on-screen Guide, channel by channel.
- Press the Up or Down Arrows to move the highlight to view what programs are currently showing on different channels.
- Press the Left or Right Arrows to move the highlight to view what future programs will be showing up to 7 days into the future.
- Press Page Up or Page Down to jump up or down one screen of listings.
- Press OK to preview a current highlighted show on the Guide in the upper-left corner of your TV screen. To view the program full screen, press OK again.
- Continuing to press the Guide key on your remote will switch the Favorite list to All, Subscribed, SD, HD, PPV, and any Favorites lists that you create. This causes the on-screen Guide to only display the channels included on each list. Cycling to All will display all available programming.
- Press EXIT to leave the on-screen Guide.

Favorites List in the Guide

A Favorites list allows you to select channels you watch most often, placing them on a list that is quickly accessed in the Guide. If you can't see all your channels, you may be limited by the Favorites list you've selected. Selecting All will display all available programs. Other Favorites lists will only display the channels you've previously added to that list. For more details about creating, editing, or naming a Favorites list, see section 13 Favorites.

HDTV Programming

Programs available in HD will appear in the Guide with a blue HD icon HD next to the name of the program. In order to watch HD programming, you will need an HDTV-capable set top box and TV, and may need to subscribe to an HD channel package.





Program Listings

Shows channel number, channel abbreviation, and program listings for each channel. Program listings may include icons to indicate a setting or feature for a particular program.

Listing Date/Time

Shows the date and time (divided into 30-minute increments) for the programs currently shown on the on-screen Guide.



Introducing Guide & Recording

In this section, you will learn about setting or scheduling a recording, recording a series, and editing it. You will view the recordings under the DVR icon.

A Reminder informs you a program is about to come on. An Autotune automatically changes the channel when the program is about to start. A Recording will automatically record the program to your set top box. On the Schedule Event screen, you can edit the channel number, time, type of timer (Recording, Reminder, or Autotune), and frequency of the event. See 7 Recording and 8 DVR for more details on Schedule Event.

FantomWorks 4:00 pm - 5:00 pm, 1963 Corvette and 19 Dan and the team rea Corvette for an upcon repair a 1931 Ford Mr by a well-intentioned 3:40 pm	TV14 L 931 Model A Hot Rod ady a 1963 Chevrolet ning wedding and odel A hot rod wrecker Internet mechanic. Internet mechanic.	special
08/11/2013	Now	4:00 pm 4:30 pm
14 VEL-HL >	< FantomWorks	FantomWorks
15 UNV-EN	+ In the Electric M	Summer Camp
247 TNT-HL	+ 2 Fast 2 Furious	Fast & Furious +
1004 GOLF-H	• 📩 Live From the F	GA Championship
1 CW-HLS	Judge Joe Brawn	The New Adventur The King of Queens



What would you like to do with the selected program FantomWorks

Step 1: Pick a Program Pull up the on-s

Pull up the on-screen Guide and find the future program you want. Highlight its listing and press OK. A pop-up menu willappear.

Note: The pop-up may appear different depending if your STB is DVR-enabled, or what type of program you selected to record.

Step 2: Set the Reminder, Autotune or Record Highlight and Record Program, Set Autotune, or Set Reminder and press OK. You will then be returned to the onscreen Guide.

See 7 Recording - Quick Recording for how to record a currently playing program.



6 Guide - Alerts & Recording

Now	4:00 pm
FantomWorks	SentomWorks
In the Electric M	Summer Camp
2 Fast 2 Furious	Fast & Furious
🜟 Live From the PO	GA Championship
idge Joe Brown	The New Advent
	FantomWorks In the Electric M 2 Fast 2 Furious ★ Live From the PO udge Joe Brown

Program Reminder. Press

info to view details.

Step 3: Return to the On-Screen Guide The program listing now shows an icon.



Autotune set

Recording set

Step 4a: Your Reminder

A few minutes before your program comes on, a box will appear on your screen telling you that you have a Reminder.

Press INFO to display the Reminder.

Highlight the button showing the program name and press OK to watch the program. Highlight Cancel and press OK to ignore the Reminder.

Step 4b: Your Autotune

Just before the program begins, a message will display, giving you the option to tune in or cancel.





Step 4c: Your Recording

If you set a future recording, your set top box will record it for you once your program begins (see 7 Recordings for more details).

To watch your recording, go to 8 DVR - Recordings.

Editing a Recording

Note: Recording is not available if your set top box doesn't support it.

Once you have created a recording, you can adjust when the recording begins or ends. This ensures nothing is missed in case the broadcaster's time doesn't precisely match up with yours.

Overhaulin' 5:00 pm - 6:00 pm, Challenging Dodge - 1971 Dodge Challeng his father as a gradu ago.	TVG The team works on the ger James received from ation present years		
3 44 pm Subscribed	m MUNERVA	Yes cury and a se	ad los.
08/11/2013	4:00 pm	4.30 pm	5:00 pm
14 VEL-HL >	SantomWorks		🕘 Overhaulin' 🛌
15 UNV-EN	Summer Camp		Summer Camp +
247 TNT-HL	Fast & Furious		E E
1004 GOLF-H	🔹 🚖 Live From the Pi	GA Championship	Live From the P >
1 CW-HLS	The New Adventur	The King of Queens	Rules of Engagem
	Edit R	ecording	
Start			

Step 1: Pick an Upcoming Recording Locate the program to be recorded. Highlight its listing and press OK.

Step 2: Edit Recording From the options shown for this program, highlight Edit Recording and press OK.

Step 3: Select Start & End Times

Arrow Up or Down to choose Start or End and press OK. Once you see arrows above and below the Start or End box, Arrow Up or Down to adjust the Start or End time.



Setting a Series Recording

Note: Recording is not available if your set top box doesn't support it.

If you choose to record a program that is part of a regular series, you will be offered the option to record the series. This allows you to record every episode of a favorite program.





Editing a Series Recording

Note: Recording is not available if your set top box doesn't support it.

Once you have created a series recording, you can adjust which episodes of the series are recorded and which are skipped.



Step 1: Pick a Series Recording

Locate any program in the series to be recorded. Highlight its listing and press OK.

Step 2: Edit Series Recording From the options shown for this program, highlight Edit

Series Recording and press OK.

Step 3: Adjust Series Recording Options Arrow Up or Down

to choose an option and press OK. Once you see arrows above and below the options setting box, Arrow Up or Down to adjust that setting.



Channels determines whether the series is recorded when aired on the channel originally set to record, or record the series on whatever channel airs it.

Preference determines whether to record the program when shown in standard definition or only when shown in high definition.

Episodes determines whether to record re-runs and new episodes of the series or only new episodes.

Start and End determines how much time to add at the start and end time of the recording so that none of the program is missed.

Limit To determines how many episodes of the series are saved. If set to anything other than all, the system will delete the oldest recorded episode of the series once the limit is reached.

Once you have adjusted the series settings, highlight OK and press OK to save your changes.

Skipping an Episode

Once you have created a series recording, you can manually skip any episode.



Step 1: Pick the Episode

Locate the episode in the series you want to skip. Highlight its listing and press OK.

Step 2: Skip the Episode Highlight Skip Episode

Skip Episode

and press OK. You will be returned to the

on-screen Guide and the red dots on the episode listing will turn grey to indicate you are skipping that episode. If you decide to record this episode after all, repeat this procedure and choose Record Episode from the options shown and press OK. The dots will become red again.



6 Guide - Alerts & Recording

Canceling an Autotune, Reminder, Recording or Series Recording

You can cancel any event you have previously scheduled directly from the Guide.

How It's Made: Dream Cars 5:00 pm - 5:30 pm, TVPG Lamborghini Aventador - A look at the inner workings of the Lamborghini Aventador. 0 4:42 pm m MINERVA 5 00 m How It's Made:.... How It's Made: Dr.... How It's Made: Dr. 14 VEL-HL 15 UNV-EN Summer Camp Summer Camp - Magic Mike Apollo 13 21 ACMAX 247 TNT-HL Gran Torino 1004 GOLF-H 🔹 🌟 PGA Tour Golf 🛛 PGA Tour Golf

Step 1: Pick the Program Highlight the program with the event you want to cancel and press OK.



Step 2: Cancel the Event

Depending on the type of event you are canceling, your options will be:



Highlight the option you want and press OK.

Step 3: Return to the On-Screen Guide

After you press OK, you will return to the on-screen Guide.

Additional Information on Canceling Events

A list of your Reminders and Autotunes is located in 10 My Library - Reminders and can be canceled from there.

To cancel scheduled recordings, see 8 DVR - To Record.

Recordings

Creating recordings and pausing live TV both require a DVR (Digital Video Recorder). There are several ways to record besides those covered in 6 Guide - Alerts & Recording. They are listed here.

Quick Recording

The fastest and easiest way to begin recording is to use the **RECORD** key on your remote control.

Step 1: Start Recording

While watching a program, press RECORD. Recording will begin immediately.

KPIX 5 News at 6pr New 5:00 pm - 6:00 Allen Martin and Eliz	n pm, NR abeth Cook.		T
4 33 pm Subscribed 08/13/2013	MINERVA Now	5:00 pm	5:30 pm
4 CBS-HL	★ CBS Evening N	🙆 🌟 KPIX 5 News a	at 6pm
5 AE-HLS	Storage Wars	🔆 Storage Wars	★ Storage Wars
6 NBC-HL	★ NBC Nightly N	🚖 NBC Bay Area Ne	ws at 6
7 TRAV-H	• Bizarre Foods A	Airport 24/7:	Airport 24/7: Miami
8 ID-HLS	+ HD Deadly Devoti	HD Deadly Devotion	

You can also start a quick record on the on-screen Guide.

Highlight a program you want to record using the Arrow Keys and press RECORD.

If the program is currently on, recording will begin immediately. The program will be recorded until it is

scheduled to finish. To manually stop the recording before it is finished, press STOP. If the program comes on in the future, your system will record the program for you automatically.

General Guidelines About Recordings

Your TV can even be turned off and recording will take place.

You can record two programs and watch a different program simultaneously.

Check with your service provider to see additional multiple recording options.

Pausing Live TV (PLT)

Recording capability also allows you to pause live TV (PLT). While watching a channel, PLT will temporarily store what you have watched so you can pause a program and then press play to resume watching.

Controlling Live TV

While watching a recorded program or live TV, you can use the Playback Control Keys to control playback.

Press PAUSE on your remote control to pause the program. Programs can be paused as long as the current channel is not changed.

Press PLAY to resume watching.

Press REWIND or FAST FORWARD to reverse or advance playback from the current point. Press repeatedly to increase FAST FORWARD or REWIND speed.



Press STOP to exit playback of the program.

The PLT bar appears whenever you pause, rewind or fast forward live TV.

The center area indicates the amount of TV saved. The "I-bar" shows where you are within that range.

The far left box indicates the current playback function.

The far right box indicates the current time.

DVR Playback Controller



Any time you press one of the Playback Control Keys while watching a previously recorded program, the DVR playback controller is displayed.

The box to the left indicates the playback function in use.

The bar in the middle gives a visual representation of where you are in the recording. The lighter section indicates how much of the recording has been played.

Schedule Event

With Schedule Event, you can select the channel, date, start and stop time, duration, and frequency of a recording. It is helpful when you want to record or watch a portion of a program on a reoccurring basis.

Accessing the Schedule Event Screen



There are two ways to access the screen.

Option 1:

When you select a future program on the on-screen Guide and press OK, select the Scheduled Event option from the popup menu.

The Schedule Event screen is populated from the channel you were watching and will change when you select a future program on the on-screen Guide.

Option 2:

Press MENU on your remote control, navigate to DVR, then scroll down to Schedule Event, and press OK.

Configuring the Schedule Event Screen



The information (the date, program name, channel, time and frequency of recording) is listed on the Scheduled Event screen.

If information is incorrect, highlight it and press OK. Arrow Up and Down on your remote to enter the correct information and press OK.



Set Type of Event

Arrow Down and highlight Type and press OK. The highlight will become left/right arrows.

Arrow Left or Right until you see the event type you want (Recording, Autotune, Reminder), then press OK.



Set Event Frequency

Arrow Down on your remote and highlight Freq and press OK. The highlight will become left/right arrows.

Arrow Left or Right on your remote until you see the frequency you want (Single, Weekly, M-F, Every Day), then press OK.

Arrow Down on your remote and highlight OK on the Schedule Event screen and press OK on your remote. You will be returned to the DVR menu. Press Exit to return to the on-screen Guide.

See 8 DVR - Schedule Event for details on editing the Schedule Event screen.

Record By Search

Navigate to the Menubar by pressing the Menu key, highlighting the Search icon, and press OK. (See 14 Search for complete details on Search.)

Once the Search topic is found, navigate to the program you want to record. Then highlight it and press OK.

Arrow Down to Record Program for a one-time recording and press OK. Or Arrow Down and highlight Record Series to record all episodes of the show.

See 14 Search for more details.

Note: To view your recordings, go to chapter 8 DVR - Recordings.



Introducing DVR

In DVR, you can view current recordings, see a list of future scheduled recordings, edit and cancel recordings, sort and prioritize recordings, lock recordings, and schedule a future event. Schedule Event is the only DVR feature that enables recordings.

Go To DVR

Press MENU, highlight DVR and press OK.

The DVR Menu Quick Reference

Recordings	Recordings lists programs you have already recorded. Go here to watch, sort, lock or delete these recorded programs. VIEW RECORDINGS
To Record	To Record lists all Recording events you have scheduled, and allows you to sort, or cancel any future recording events. VIEW FUTURE RECORDINGS
Schedule Priority	Schedule Priority allows you to give priority for one series recording over another in the event of a scheduling conflict.
Schedule Event	Schedule Event allows you to create a Recording, Reminder or Autotune event for individual or recurring programs.
Record History	Record History is a log of when recordings start, complete or are canceled.

Recordings

: pm Home 6% Full. Netw	ork 0% Full	?
DVR		
Recordings	FantomWorks (2)	
To Record	Pawn Stars (2)	
Schedule Priority	American Pickers	12/17/2012
Contraction and an entering	Maury	12/14/2012
Schedule Event		

Highlight Recordings and press OK.

A list of your recorded programs appears to the right.



At the bottom of the info area, a percentage full item is shown. This indicates the percentage of total recording space used.



Recordings not yet watched are listed with white text; those you have watched are listed with grey text. If a program is still being recorded a red dot icon will appear to the left of the program's name.

The Whole Home icon means that the recorded program can be viewed from any set top box in the house and will appear to the left of the program's name. (See the end of this DVR section for more details about Whole Home DVR.)

Recordings: Watching a Recorded Program

Step 1: Pick a Recording

Highlight the recording you want to watch and press OK.



Step 2: Play the Recording Highlight Play Recording and press OK.

Step 3: Watch the Recording

You will exit to your recording as it begins playing. The Infobar will appear for a few seconds with a green icon to the right to indicate you are playing a recording.

While watching your recording, you can use any of the Playback Control Keys on your remote just as you would if watching a videotape or DVD.

DVR Playback Controller



Any time you press one of the Playback Control Keys while watching a previously recorded program, the DVR playback controller is displayed.

The box to the left indicates the playback function in use.

The bar in the middle gives a visual representation of where you are in the recording. The lighter section indicates how much of the recording has been played.



Step 4: Return To Live TV

When the recording ends, you will be prompted to keep or delete the recording and then returned to live TV.

If you want to return to live TV before your recording has ended, press STOP (
). See Playback Controls on your remote.

Recordings: Sorting Recordings

Highlight Recordings and press OK to bring up your recording list. The first listing will be highlighted. You can sort your recordings alphabetically by title, by the date recorded, by channel that originally aired the program, or by whether you have or have not viewed the recording.

37 pm			
H	ome 6% Full, Net	work 0% Full	
н	ome 6% Full, Net Recordings	work 0% Full	
H.	ome 6% Full, Net Recordings All (39)	FantomWorks	08/11/2013
H H	ome 6% Full, Net Recordings All (39) Date	FantomWorks	08/11/2013 08/11/2013
H 1	ome 6% Full, Net Recordings All (39) Date Title	FantomWorks FantomWorks Pawn Stars	08/11/2013 08/11/2013 12/17/2012
H.	ome 6% Full, Net Recordings All (39) Date Title Channel	FantomWorks FantomWorks Pawn Stars American Pickers	08/11/2013 08/11/2013 12/17/2012 12/17/2012

To sort your recordings by any of those categories, press the Left Arrow Key to shift the highlight to the left. Highlight the category you want to use to sort and press OK.

For example, if you highlight Date and press OK, your

recordings will be sorted by the date recorded with oldest at the top and newest at the bottom.

You can reverse the sort order for any category by pressing OK again on that category. Using the above example, pressing OK again on Date would put your newest recordings at the top and oldest at the bottom.

Recordings: Locking or Unlocking a Recording

Locking a recording prevents the system from deleting a program to make space for new recordings.

Note: You can still manually delete a locked recording. Locking only prevents the system from automatically deleting it.

Step 1: Pick a Recording

Highlight the recording you want to lock and press OK.





Step 2a: Lock the Recording Highlight Lock and press OK.

Once a program is locked, a 📩 appears on the recording's listing.



Step 2b: Unlock the Recording If you select a locked program in Step 1, the Lock option will instead be Unlock.

Highlight Unlock and press OK.

When the program is unlocked, the padlock icon is removed.

Recordings: Deleting a Recording

Step 1: Pick a Recording

Highlight the recording you want to delete and press OK.



Step 2: Delete the Recording Highlight Delete Recording and press OK.

Step 3: Confirm Delete Highlight Yes and press OK to confirm, or No if you change your mind.

Step 4: Recording Deleted Once you confirm the deletion, the entry for that recording is removed from the list.

Note: Once a recording has been deleted, there is no way to get it back.

Recordings: Stopping a Program Currently Recording

Step 1: Pick a Recording

Highlight the recording event you want to stop and press OK.

Step 2: Stop the Recording

Highlight Stop Recording and press OK.

To Record

You can easily review and cancel programs to be recorded. Highlight To Record and press OK.



To Record: Sort Future Recordings

A list of your scheduled future recordings will appear to the right.

The list of programs to be recorded can be sorted by title, date to be recorded, channel airing the program to be recorded, or recordings to be skipped or not.

For more information on sorting items in this list, see Sort Recordings earlier in this section.

To Record: Canceling a Future Scheduled Recording

Step 1: Pick a Future Scheduled Recording

Highlight the recording event you want to cancel and press OK.

Step 2: Cancel the Recording Event Highlight Cancel Recording and press OK.

Step 3: Recording Canceled

Once you have canceled the recording event, the entry for that recording event is removed from the list.

Schedule Priority

When you create series recordings for different programs that may be scheduled for the same time, Schedule Priority allows you to pre-determine which program you want to be recorded instead of another. To go to Schedule Priority, highlight Schedule Priority and press OK.

Schedule Priority: Changing Schedule Priority



Schedule Priority lists all series recordings with the highest priority listed first.

This program will always be recorded in preference to any other series recording.

To adjust the priority for a series, highlight the program you want to change and press OK.

You can Move Up or Move Down the

program in priority. Highlight the option you want and press OK. If necessary, repeat this procedure until each series is in the order of priority you want.



Schedule Event

Highlight Schedule Event and press OK. Setting a Schedule Event is covered in 7 Recordings. Editing instructions are covered here.

Schedule Event: Editing a Scheduled Event



You can edit the channel number, date, time, and type of timerand frequency of the event.

Highlight the setting you want to change by Arrowing to the item and press OK. Use the Right and Left Arrow Keys to change the settings and press OK on the remote to end the edit.

When all screens are completed, press **OK** on the screen to enter your information.

Record History

Record History is a log of all events related to your recordings such as recording started, recording completed or recording canceled. Scroll down the **DVR** listings and highlight Record History and press OK.

Record History: Reviewing Record History

FantomWorks 08/11/2013 3:54 pm Rec Stop 4:38 pm Home 6% Full, Netwo	TT MINERYA rk 0% Full		
DVR			1 of 25
Recordings	Rec Stop:	FantomWorks	08/11/2013
To Record	Rec Start:	FantomWorks	08/11/2013
Schedule Priority	Rec Stop:	FantomWorks	08/11/2013
Schedule Event	Rec Start:	FantomWorks	08/11/2013
Record History 🕨	Rec Stop:	Pawn Stars	12/17/2012

Press the Up and Down Arrow Keys on the remote to scroll through your record history.

When you Arrow to a Recording that is labeled Record Stop and push OK on your remote, the date and start time of the recording appears above. The same process works for Record Start.



Whole Home DVR

As the name suggests, with Whole Home DVR all set top boxes in the household can record programs and view live or pre-recorded shows from any room in the house. You can also stop a recorded program in one room and continue watching it in another.



You can set a recording from all set top boxes in the household, notjust the DVR. Of course, you need one DVR in the household because it actually does the recording functions for all the non-DVR set top boxes. (See 6 Guide - Alerts & Recording and 7 Recording for more details about recording.)

Note: You cannot control Pause Live TV from a non-DVR set top box.

Non-DVR Set Top Box Recordings List

4.39 pm Hom	e 6% Full, Net	work 0% Full	20
Re	cordings	No.	the survey of the local division of the loca
¢.	All (39)	🚔 FantomWorks	08/11/2013
	Date	😭 🚔 FantomWorks	08/11/2013
	Title	🚔 Pawn Stars	12/17/2012
c	hannel	American Pickers	12/17/2012
Vie	wed/Not	Maury	12/14/2012

To view the list of Whole Home DVR recordings go to the Menubar, select the DVR icon and press OK on your remote. Recordings appears as the first listing under DVR. Select it and press OK to bring up the list. When viewing the list of Whole Home DVR recordings on a

non-DVR set top box, the Whole Home icon in will appear next to the program's name. All set top boxes (including the DVR) will have access to the recording.





Watching from Room to Room



If you start watching a recorded program in one room (family), and wish to move to another room (bedroom) you can view the recording there.

Step 1: Stop the recording playing in the family room by pushing the Stop (■) key on your remote. (See the Playback Controls on your remote).

A screen will appear giving you a choice to either Keep this Recording (highlighted) or Delete this Recording. Click OK on the highlighted Keep this Recording. You will then be returned to the DVR screen and the video will now be available in other rooms.





Introducing Pay Per View (PPV)

Pay Per View allows you to watch exclusive content in the comfort and privacy of your home. Forget long lines, big crowds, expensive concessions and seats in the "nose bleed" section.

Go To Pay Per View

Using the Arrow Keys on your remote, scroll the menubar to PPV, then press OK. The PPV list will appear on the Guide menu.



Buying Pay Per View

Step 1: Pick the Program Highlight the Pay Per View program you want to buy in the Guide and press OK.

Step 2: Buy PPV Highlight Buy PPV and press OK.

9 Pay Per View



Jack Reacher	To purchase the select the Buy Event: Jack Reacher Show Time: 2:00 pm	his PPV / button below.	
Price: \$3.99	Channel:	901	
	Enter PIN		
		Buy	Cancel

Step 3: Confirm Your Purchase

Highlight the box next to Enter PIN and enter your Pay Per View PIN using the Number Pad (0-9). For more information on PINs, see section 11 Settings.

Finally, highlight the Buy button and press OK.

Step 4: Watch Your Pay Per View

You can now watch your Pay Per View Event at the scheduled show time on that channel.



If you purchased your Pay Per View program in advance, a list of options will appear. You can schedule an Autotune or Reminder so that you don't miss it.

Your event will also be listed in My Library, which is accessed through the menubar.

For more information on setting Reminders and Autotunes, see Setting a Reminder, Autotune or Recording earlier in 6 Guide - Alerts & Recordings.

10 My Library



Introducing My Library

My Library stores all purchased programming, a list of your scheduled Reminder and Autotune events, messages about your service, and a log of your Caller ID.

The My Library Menu

PPV Event	PPV Events allows you to view previously purchased Pay Per View movies.
Reminders	Reminders lists all Reminder and Autotune events you have created. From here, you can cancel a Reminder or Autotune.
Messages	Messages allows you to view any messages about your service. Messages may inform you of promotional offers, upcoming Video on Demand events, service upgrades or billing alerts.
Caller ID	Caller ID offers access to a log of all calls you have received through Caller ID. You can review Caller ID entries and delete individual entries.
	Go To My Library
Press MENU on your remot	te control, highlight My Library and press OK.

Introducing PPV Events

Pay Per View (PPV) times can range from one showing, to 24 hours, to several days. PPV Events allows you to view a previously purchased program. Highlight PPV Events and press OK.

10 My Library



Go To PPV

Jack I 2:00 Action : an enig to tack! sniper v Tom Cru 1:30 pm	Reacher pm - 4:30 pm. P 2012 - A defense attern matic ex - Army investig e the case of a highly t who apparently murden uise, Rosamund Pike	G-13 ley hires pator to rained ed			
	My Library	PPV Ev	vents	1 of 4	1
\$	PPV Events	Ch 905	Jack Reacher	08/29/2013	2:00 pm
	Pay Per Block	Ch 803	The Maverick	08/30/2013	5:00 pm
S	ports Packages	Ch 885	Chad's Event	09/02/2013	2:00 pm
	Reminders	Ch 702	The Winter Ox	09/04/2013	2:00 pm
ð	Messages				

Step 1: Choose Your **PPV Video**

Arrow down to your topic and press OK. All purchased Pay Per View programs are listed to the right. Highlight the event you want to watch and press OK for information and viewing options.

What would you like to do with this PPV?



Step 2: Choose a PPV Option Scroll to your choice of action and press OK. See chapter 7 Recording and chapter 8 DVR for more details on Schedule Event. See chapter 6 Guide - Alerts & Recording for more details on Record Program, Set Reminder, and Set Autotune.

Introducing Reminders

Reminders lists all Reminder and Autotune events you have created. From here you can cancel a Reminder or Autotune.

Go To Reminders

Highlight Reminders and press OK.

A list of your Reminders () and Autotunes () appears to the right.



Cancel a Reminder or Autotune

Wrecked 5:30 pm - 6:00 pm Old Dogs, New Trid pole: semi stuck in dump truck takes a 4:58 pm	b. TVPG L ks - Car wrapped around mud on railroad tracks: spill.	THE FOR FUN	Step 1: Pick the Program Highlight the Reminder or Autotune you want to cancel and press OK.
My Library	Reminders	1 of 4	
PPV Even	ts 🚺 🚺 Ch: 9 Wrecked	08/14/2013 5:30 pm	
Pay Per Blo	ock 💽 🔕 Ch: 13 Top Chef Maste	HS 08/14/2013 6:00 pm	
Sports Packa	iges 🕘 Ch: 15 The Unit	08/14/2013 7:00 pm	
Reminder	5 🕞 🧶 Ch: 100/Golf	08/14/2013 8:00 pm	
-8. Message	5		
		1997	Step 2: Cancel the
What wou	ld you like to do wit	h this Reminder?	Autotune or Reminder
			Highlight Cancel
	Cancel Reminder		Autotune or Cancel
			Reminder depending
	Cancel		on the type of event
	Chi Q Minackad	-	you are canceling and

Introducing Messages

Messages may inform you of promotional offers, upcoming Video on Demand events, service upgrades or billing alerts.



Whenever you receive a new message an alert will appear on your screen. Press **INFO** on your remote to display the message, or press EXIT to ignore the alert and view the message later.

Go To Messages

Highlight Messages and press OK.

A list of all available messages appears to the right.

10 My Library

Reading a Message

Citizens Apreciates yo customer. Please enjo of Starz beginning No Channels 550 - 555.	u being a loyal y a Free Weekend vember 27-30.	THE FOR FUN
My Library	Messages	1 of 4
☆ PPV Events	Citizens Appreciate	es you being a loyal 11/21/2013
Pay Per Block	Citizens Appreciate	es you being a loyal 11/20/2013
Sports Packages	Citizens is proud to	announce Premier 11/20/2013
Reminders	Citizens is proud to	announce Premier 11/20/2013
& Messages)	2	

Highlight the message listing you want to read. The full message will be displayed in the Info Area in the upper left-hand corner of your screen.

Introducing Caller ID

Caller ID offers access to the Caller ID call log. You can review log entries and delete individual entries.

Note: You must subscribe to Caller ID to access this feature. Additionally, only certain set top boxes support on-screen Caller ID. Please contact customer service for more information.

Whenever you receive a call, an alert will appear in the upper corner of your screen. This alert will be removed after a few seconds.



Go To Caller ID

Highlight Caller ID and press OK.

A list of received calls appears to the right.

Highlighting a Caller ID log entry will display the name and number of the caller, and the date and time of the call.

Deleting a Caller ID Entry

Highlight the Caller ID listing you want to delete and press OK. Highlight Delete and press OK to remove the entry, or Cancel if you want to keep it.



Introducing Settings

Settings gives you control over your video service. You can choose to share purchased programs, change how alerts appear on your screen, create parental controls and block programs by channel or ratings. You can also create accounts for members of your family.

Go To Settings

Press MENU and highlight Settings. Then enter your password, highlight OK and press OK. There are two main sections of Settings: Preferences and Users. Both are used for setting up parental controls.

Preferences	Users	
Share Rentals		
Require Login		Autotune Alert
Enable Caller ID		0 seconds
Channel Blocking	Edit	Caller ID Timeout 5 seconds
Parental Control		Theme
tion and the		English - SwirlS.4

Activating Parental Control

Arrow to Parental Control under Main Preferences and press OK to check the box. Arrow to Submit and press OK. You will be returned to live TV. Navigate back to Settings and enter your account password.

Selecting Parental Control Settings

Block Unrated
L - Language
F - Fantasy Violence

Arrow Down to Users and press OK. Arrow Right and highlight Parental Control and press OK.

A new screen appears listing the Parental Control topics.

Arrow Up and Down to check the controls you want to set for your household.

Both Movie and TV Ratings should be set. Setting one will not block the



other's content. For more information about Movie and TV Ratings, see the ratings definitions in the appendix of this guide.

Movie and TV ratings determine the lowest rating for programs that will be blocked. The selected rating and all levels above that rating will be blocked.

Unlock Timeout (Only Available on Master Account)

Unlock Timeout determines how long parental controls will remain disabled.

Unlock Timeout 30 minutes

To set Unlock Timeout, highlight the option box next to Unlock

Timeout and press OK. Use the Right/Left Arrow Keys to select the amount of time wanted, then press OK.

Block Unrated

Block Unrated (Only Available on Master Account)

Block Unrated allows or blocks any program that does not have a rating.

To turn Block Unrated on or off, highlight the check box and press OK.



Content Rating

To block a particular type of content, highlight the check box to the left of that item and press OK.

Turning Parental Controls On and Off

Once you have finished your selections, Arrow Down to Submit and press OK. Parental Controls will now be turned on. To turn off Parental Controls, go to the on-screen Guide and select the Restricted program that is replacing the program's title. Highlight, and press OK on your remote.



A dialog box pops up that says Unlock Parental Controls and Cancel.

If you choose unlock, then you're prompted for your password and parental controls are unlocked for the duration specified by the Unlock Timeout feature.





You set the amount of time you want for the Unlock Timeout to be in effect under the Parental Controls settings as explained earlier in this section. To turn Parental Controls off indefinitely, uncheck the check box marked Parental Controls in Settings Preferences.

Working With Additional Preferences

Share Rentals

Share Rentals

Require Login

Require Login determines if a user name and password must be entered before being able to use your TV service.



To turn Require Login on or off, highlight the check box and press OK. This ensures that the additional users or subaccounts must log into watch programs.

Enable Caller ID

Enable Caller ID turns on or off screen alerts for incoming Caller ID.



To turn Enable Caller ID on or off, highlight the check box and press OK.

Caller ID Timeout

Caller ID Timeout determines how long Caller ID notifications remain on the screen.



To set Caller ID Timeout, highlight the option box to

the right of Caller ID Timeout and press OK. Then press the Right or Left Arrow Key to rotate to the

amount of time you want the alert displayed, then press OK.

Channel Blocking

Channel Blocking enables or disables the list of channels you have blocked. Blocked channels do not appear on the on-screen Guide.



To turn Channel Blocking on or off, highlight the check box and press OK.

To edit the list of channels that are blocked, highlight the Edit button and press OK.

Channel Blocking Edit displays a list of all channels available. You can then block or unblock any channel. Blocked channels WILL NOT APPEAR in channel lineup. This can be a Parental Control feature or a stand-alone.

Channel Blocking Edit

To block channels, highlight the Channel Blocking Edit button and press OK.



If no changes have been made on the Preferences screen, you will go directly to the list of all available channels. If any changes *have* been made to the main Preferences screen and you have not already updated them, a Save Changes box will appear. Highlight YES and press OK if you wish to save these changes. The Settings Successfully Updated notice will then appear. Highlight OK, and press the OK key.

	Preferences	Users	
1	CW-HLS	MN-HLS-HAR-CW	
2	BBCW-H	MN-HLS-HAR-BBCW	
3	NFL-HL	MN-HLS-HAR-NFL	
4	CBS-HL	MN-HLS-ENV-CBS	
5	AE-HLS	MN-HLS-HAR-AE	
6	NBC-HL	MN-HLS-ENV-NBC	
7	TRAV-H	MN-HLS-HAR-TRV	
8	ID-HLS	MN-HLS-ELE-ID	

The Channel Blocking list will appear.

To block/unblock a channel, highlight the channel entry and press OK.

To go to the next screen of channels, press the Up or Down Arrow Key. When complete, Arrow to update and press OK.

Autotune Alert

Autotune Alert determines how early an Autotune will be shown once you set an Autotune.

Autotune	Alert
0 seconds	

To set Autotune Alert, highlight the option box to the right of Autotune Alert and press OK. Then press the

Right or Left Arrow Key to display 0 seconds, 30 seconds, 2 minutes or 5 minutes, then press OK.

0 seconds will display your Autotune at the exact time the program begins. Any of the other settings will trigger the Autotune that many seconds or minutes before the program begins.

Hardware Settings

Hardware Settings

For service provider only.



Theme

Theme

English - Swirl

Theme allows you to change the color and style of menu, guide and

system screens using pre-set styles. These different pre-set styles are called skins. To get to Theme, highlight and select the Settings icon on the main menu bar, then scroll over to Theme. There are several choices in the drop down menu for Theme. Here are some examples of the different Guide and Menu screens.

Blue Shadow



Default4.1





How To Change Your Theme

Step 1: Press Menu on your remote. Use your Arrow Keys to scroll to the Settings icon. You will have to enter a password to enter Settings. Preference under Settings will be highlighted. Navigate to the bar space under Theme and press OK on the remote.

Preferences Users Share Rentals Require Login Require Login Enable Caller ID 0 seconds Channel Blocking Edit 5 seconds Parental Control Theme English - Swirt5.4	tings		Main Preferer
Share Rentals	Preferences	Users	
Require Login Autotune Alert Image: Enable Caller ID 0 seconds Image: Channel Blocking Edit Image: Channel Blocking Edit	Share Rentals		
Enable Caller ID 0 seconds Channel Blocking Edit Caller ID Timeout S seconds Theme English - SwirtS.4	Require Login		Autotune Alert
Channel Blocking Edit Caller ID Timeout 5 seconds Parental Control Theme English - Swirt5.4	Enable Caller ID		0 seconds
Parental Control Theme English - Swirt5.4	Channel Blocking	Edit	Caller ID Timeout
Parental Control Theme English - Swirt5.4			5 seconds
English - Swirl5.4	Parental Control		Theme
			English - Swirl5.4
	Hardware Settings		Submit Cance



Step 2: The Theme box will show right and left arrows. Use your right and left Arrow Keys on your remote to scroll through your Theme choices, then push OK on your remote to make a selection.

Step 3: Scroll down to Submit and press OK. A message will appear saying that your settings were successfully updated. Press OK. Another message will state that a resource change has been detected which requires a reboot. Press OK. Your television system will go through the transition. Your TV screen will be black with an active daisy wheel indicating changes are occurring. It will take several minutes before your television comes back up. Be patient, it will return with your new Theme choice.

Step 4: If you want to change back to the original skin, use the same process.



Working With Settings/Users

User accounts allows you to have separate parental controls, purchase limits and themes for different family members.

Users/Settings

allows you to add a user account, edit an existing user account, change parental controls for a user account, or delete a user account.

Note: The master account is the first account listed and is shown in yellow rather than white. You cannot delete the master account and cannot change the login name for the master account.

Adding a User Account

Add	Edit	Parental Control	Delete	Cancel	To create a new user account, highlight the
					Add button and press OK.





Highlight New Login to enter the name for the new account and press OK. An onscreen keyboard appears.



Use the Arrow Keys to highlight a letter or number and pressOK to add it to the login name.

Once you have entered the desired name, highlight Done and press OK to return to the Create New User screen.



Highlight New Password to enter the password for the new account. Use the Number Pad on your remote to enter the password.



Confirm Password

Highlight Confirm Password to

re-enter the password for the new

account. Use the Number Pad on your remote to re-enter the password.



Highlight Allowance \$ to enter a limit to the amount of programs

that can be purchased per month for the new account. Use the Number Pad on your remote to enter a whole dollar amount (e.g. 200 to limit the account to \$200.00).



Highlight the Enable Caller ID check box and press OK to enable or disable Caller ID alerts to appear on the screen for this user account.

Highlight Enter PIN to enter the master account's PIN as a further

way of verifying the master account holder is creating this account. Use the Number Pad on your remote to enter the PIN.

Now highlight Continue and press OK to go to the next Add User Account screen.

AND REAL PROPERTY.	11250-5017	Talina Com
Preferences	Users	
Movie Rating	R	
TV Rating	TVMA	
		and a second
S - Sexual Situa	tions	L - Language
S - Sexual Situa D - Suggestive I	itions Dialogue	L - Language F - Fantasy Violence
S – Sexual Situa D – Suggestive I V – Violence	itions Dialogu e	L - Language F - Fantasy Violence

The second Add User Account screen allows you to create parental controls specific to this user.

These parental control settings are identical to the settings shown earlier with the exception that there is no Unlock Timeout or Block Unrated setting.

Once you have entered the settings for the new account, highlight Submit and press OK.



Editing a User Account



To edit a user account, highlight the user account and press OK, then highlight the Edit button and press OK.

Note: The master account is the first account listed and is shown in yellow rather than white.

Using the Number Pad on your remote, enter the current password for this account.

Highlight New Login and press OK on

your login name. An on-screen keypad will appear to complete the entry.

change the password. Use the

Confirm Password

Highlight Confirm Password to reenter the password. Use the Number Pad

on your remote to exactly re-enter the password.

Confirm User PIN

Highlight New User PIN and enter a new PIN for this account.

Highlight Confirm User PIN to re-enter the new PIN.

Ö	11 S	ettings
Theme	English - Bumblebee5.6	Theme allows you to change the appearance of your on-screen guide menus.
Allowance purchase progra	\$100 amming.	Highlight Allowance and enter the user's desired allowance for
Enter PIN		Highlight Enter PIN and enter the account's existing PIN.
Enable Caller wishes to view ir	Highlight Enabl	le Caller ID and press OK if the user il and Internet are not currently offered.

Once you have made all changes to this account, highlight Submit and press OK.



12 Sign Out / Sign In

Sign Out / Sign In

This function is typically only used if there are more than one user account, usually when a parent adds a child as a new user. The parent's account (master account) controls the child's account (sub account).



Go To Sign Out / Sign In

Press the MENU key on the remote. Scroll the menubar to the Sign Out icon and click OK.

Sign In		
		Please enter your Name and Password to sign in.
	Name	jk
	Password	
m Minerva		Sign In

You will then be signed out of your account, and the Sign In screen will appear. Highlight the Name entry box and press OK.

Use the Up/Down Arrows Keys to select the name for the desired account. Then highlight the

Password entry box and enter the password used for the desired account, highlight Sign In and press OK.

When a new user signs in, parental controls and other set restrictions for that account will beimposed.

13 Favorites



Introducing Favorites

Save time and enjoy the channels you watch the most. Each Favorites list contains just the TV channels you wish to view. You can create multiple Favorites lists and quickly change the on-screen Guide to show them.

Go To Favorites

Press MENU and highlight Favorites, then press OK.

A screen will appear with options to choose, edit, create or delete a list, or cancel.

Choosing a Favorites List

There are two ways to choose a Favorites list:

Option 1: Favorites From the Menubar

Follow the steps above in "Go To Favorites," then highlight Choose and press OK. Then highlight the Favorites list you want and press OK.

Option 2: Favorites From the On-Screen Guide



While in the Guide, you can cycle through your Favorites lists by pressing the GUIDE key repeatedly. Each press will activate the next Favorites list. Cycling to All will display all available programming.

The name of the active Favorites list is shown below the picture-inpicture area. This causes the on-screen Guide to only display the channels included on that Favorites list.

Pressing GUIDE once you have cycled through all Favorites lists will exit the Guide.



Creating or Editing a Favorites List

Step 1: Create or Edit

Follow the steps in "Go To Favorites," highlight Create or Edit, and press OK to bring up the Favorites create/edit screen. This screen displays every channel offered.

Step 2: Name Your Favorites List

			Nam	e:	J	Favo	rites	1	_			
1	CW-HLS	MN-HLS-HAR-CW										
3	NFL-HL	MN-HLS-HAR-NFL										
4	CBS-HL	MN-HLS-ENV-CBS										
5	AE-HLS	MN-HLS-HAR-AE										
6	NBC-HL	MN-HLS-ENV-NBC	1731		12		-	-				
	TRANCIN	MN-HLS-HAR-TRV	<u>í</u>	8	e	U N	E	-	9	H		Ľ
7	IKAV-H		1									
7 B	ID-HLS	MN-HLS-ELE-ID	K	L	M		v	7	4	R	S	1

The Name: box is already highlighted. Press OK to use the on-screen keyboard to change the name for your Favorites list.

First, highlight Clear All and press OK to clear the default name.

Highlight each letter in the new name and press OK. Once you have entered the name, highlight Done and press OK.

Step 3: Choose Your Favorite Channels

Arrow Up and Down and select the channels to add or remove from your Favorites list and press OK. A channel included in the Favorites list shows a heart icon \heartsuit to the right of the channel info.

To save your Favorites list, Arrow Right and highlight Update and press OK.

To cancel your Favorite list without saving it, highlight the Cancel button at the bottom right of your screen and press OK.

Delete a Favorites List

Step 1: Select Delete

Follow the steps in "Go To Favorites," then highlight Delete and press OK.

Step 2: Select the Favorites List to Delete

Highlight the Favorites list you want to delete and press OK. A box will appear asking you to confirm that you want to delete the selected Favorites list. Highlight Yes to delete or No to cancel, and press OK.

14 Search



Introducing Search

Search allows you to enter the name or partial name of a program or video and find any program matching the text you entered.

Go To Search

Press MENU and highlight Search, then press OK.

Search for a Program



		A	8	C	D	E	F	G	H	1	I
		K	L	М	N	0	P	Q	R	s	T
		U	۷	W	X	Y	Z	Sp	ace	De	lete
		0	1	2	3	4	5	6	7	8	9
4.26 pm	m Miner	Aa		#+	La	ng		Clea	r.	D	me
Search											
Search duck											
Search duck Search											
Search duck Search											
Search duck Search											

When the Search screen appears, the highlight will be on the Search text box

Press OK and a keyboard will appear to the right of the screen.

Usually the first three or four letters in the name will be enough to find your program.

Use the Up/Down/ Left/Right arrows to highlight the letters on the on-screen keyboard to enter your search keyword.

If you enter a wrong letter, highlight Del and press OK to go back one space.

If you need to start over, highlight Clear All and press OK. When complete, highlight Done and press OK.

14 Search

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Search	And the other designs in the other designs of	1 of 4	
duck	🗂 Ch: 430 Duck Dynasty	08/29/2013	2:00 pm
Search	🗂 Ch: 730 Duck Dynasty	08/30/2013	5:00 pm
	🗂 Ch: 730 Duck Dynasty	09/02/2013	2:00 pm
	🗂 Ch: 730 Duck Dynasty	09/04/2013	2:00 pm

Highlight Search and press OK to perform a system-wide search of all programs that match your searchcriteria.

The search results appear in order on the right side of the screen.

Step 3: Pick a Result

What we	ould you like to do with Duck Dyna	asty? You o
	Schedule Event	listing
	Record Program	appea
	Record Series	to
	Set Reminder	(1) So (recor
	Set Autotune	(2) W
	Expanded Info	progr
	Cancel	

You can highlight any TV program or rental listing and press OK and a menu will appear, enabling you to...

(1) Schedule an Event (recording - see 8 DVR).

(2) Watch or record a program if it's on now.

(3) Set a Reminder or Autotune for a program if it comes on later (see **6 Guide - Alerts & Recording** and **7 Recording**).

(4) View Expanded Info.

(5) **Cancel** from this menu.

Note: You cannot set a Reminder, Autotune or Recording for Video on Demand rentals. The only options that come up when you search for a VoD is Rent, Expand Info, and Cancel.

Set Top Box



- 1. Secondary Video/Stereo Audio R/L (Video/Audio Left/Audio Right) Connects the set top box to your TV or VCR to provide good quality video and stereo audio.
- 2. Primary Video/Stereo Audio R/L (Video/Audio Left/Audio Right) Connects the set top box to your TV or VCR to provide good quality video and stereo audio.
- 3. S-Video Connects the set top box to your TV to provide high-quality video provides video only.
- 4. Component (HD Analog) Output (Video/Audio Left/Audio Right) Connects the set top box to your TV or VCR to provide high definition quality video and stereo audio.
- 5. HCNA Coax Port Connects the set top box to a HCNA wall socket using coaxwiring.
- 6. RF Modulated Output to TV Connects the set top box to your TV using a standard coax cable provides audio and video.
- 7. Ethernet Connects the set top box to the video service using a CAT5 Ethernet cable.
- 8. S/PDIF Connects the set top box to a home theater system to provide surround sound audio provides audio only.
- 9. HDMI (High Definition Media Interface) Connects the set top box to your HDTV using an HDMI cable provides audio and video.
- 10. USB (Universal Serial Bus) Connects the set top box to technician's equipment and other devices.
- 11. Power Adapter Provides power to the set top box.

Set Top Box



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- 11. Power Adapter Provides power to the set top box.

MPAA (Motion Picture Association of America) Ratings System



G – General Audience

This is a film which contains nothing which would, in the view of the MPAA Rating Board, be ose younger children view the film

offensive to parents whose younger children view the film.



PG – Parental Guidance Suggested

The theme of a PG-rated film may itself call for parental guidance. There may be some profanity

in these films. There may be some violence or brief nudity. But these elements are not deemed so intense as to require that parents be strongly cautioned beyond the suggestion of parental guidance. There is no drug use content in a PG-rated film.

PG-13 PARENTS STRONGLY CAUTIONED me Material May Be Inappropriate for Children Under 13

PG-13 – Parents Strongly Cautioned

A PG-13 film is one which, in the view of the MPAA Rating Board, leaps beyond the

boundaries of the PG rating in theme, violence, nudity, sensuality, language, or other contents, but does not quite fit within the restricted R category. Any drug use content will initially require at least a PG-13 rating.



R - Restricted

An R-rated film may include hard language, or tough violence, or nudity within sensual scenes,

or drug abuse or other elements, or a combination of some of the above, so that parents are counseled to take this advisory rating very seriously.



NC-17 – No Children 17 or Under

NC-17 does not necessarily mean "obscene or pornographic" in the often accepted or legal

meaning of those words. The MPAA Review Board does not and cannot mark films with those words. These are legal terms and for courts to decide. The reasons for the application of an NC-17 rating can be violence or sex or aberrational behavior or drug abuse or any other elements which, when present, most parents would consider too strong and therefore offlimits for viewing by their children.

TV Ratings

TV Parental Guidelines Ratings System

The TV Parental Guidelines ratings provide program ratings and content ratings. This provides a clearer idea of the reason for a program's rating.

Program Ratings

TV-Y – All Children

This program is designed to be appropriate for all children.



TV-Y7 – Directed to Older Children

This program is designed for children age 7 and above. It may include mild fantasy violence or comedic violence.



TV-G – General Audience

Most parents would find this program suitable for all ages.

	V
2	F

TV-PG – Parental Guidance Suggested

This program contains material that parents may find unsuitable for younger children.



TV-14 – Parents Strongly Cautioned

This program contains some material that many parents would find unsuitable for children under 14 years of age.



TV-MA – TV Mature Audience Only

This program is specifically designed to be viewed by adults and therefore may be unsuitable for children under 17.

Content Ratings

Content Ratings are shown just below the program rating.

FV: Fantasy Violence (only applied to TV-Y7)

For those programs where fantasy violence may be more intense or more combative than other programs in this category.

The meaning of a content rating increases as the program rating increases.

- V: Violence TV-PG: Moderate; TV-14: Intense; TV-MA: Graphic
- S: Sexuality TV-PG: Some; TV-14: Intense; TV-MA: Explicit
- L: Language TV-PG: Infrequent; TV-14: Strong; TV-MA: Crude
- D: Dialogue TV-PG: Some; TV-14: Intense; TV-MA: Not used

For more information on TV Parental Guidelines Monitoring Board and its rating system, please visit www.tvguidelines.org.